

## golden ticket terms & conditions

### benefits

- Priority Queuing
- Unlimited Entry for one year
- 20% Discount in the Food Chain Café\*
- 15% discount in the Natural Selection Gift Shop\*
- 10% discount on all conference and banqueting venue hire
- Notification of special events
- £1.00 per child off birthday parties
- Electronic news for company notice boards

\* please note that discounts in the shop and café have to be claimed at the time of purchase and that no retrospective discounts can be issued.

### terms and conditions

1. Your Golden Ticket allows your organisation entry to Our Dynamic Earth during public opening hours.
2. Your Golden Ticket is valid for one year from date of issue.
3. There is a maximum limit of one card per organisation.
4. **Before visiting Our Dynamic Earth, an advance booking must be made (stating the date and time of arrival) by calling Lynne Thomas on 0131 523 1200 or emailing [lynne.thomas@dynamicearth.co.uk](mailto:lynne.thomas@dynamicearth.co.uk)**
5. On arrival you must present the Golden Ticket at the ticket desk (using the priority queuing) where you will be issued with an entry ticket.
6. Staff will be required to provide **proof of employment** when using the Golden Ticket (for example - ID card, name badge, pay advice, etc)
7. Each Golden Ticket is valid for up to **12 visitors** (any number of adults and children) Additional guests above this number will be required to pay the relevant ticket price.
  - (children's age banding is 3 – 15, under 3's are free and are, therefore, not included on the Golden Ticket.)
8. Children & seniors cannot use the Golden Ticket on their own and need to be accompanied by an adult/career/volunteer.
9. Entry is subject to availability. Although the Golden Ticket entitles you to book your visit in advance, during peak times some delays may be experienced.
10. Dynamic Earth Enterprises Ltd reserves the right to refuse initial or renewal applications for Golden Tickets, withdraw the Golden Ticket or to refuse admission without giving reason.



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11. Golden Tickets are non-saleable and cannot be exchanged for cash.
12. Our Dynamic Earth does not expect Golden Tickets to be sold on to any other person for cash.

### **opening hours**

#### **APRIL, MAY, JUNE, SEPTEMBER + OCTOBER**

10am – 5pm **Daily**  
(last entry 3.50pm)

#### **JULY + AUGUST**

10am – 6pm **Daily**  
(last entry 4.50pm)

#### **NOVEMBER – MARCH**

10am – 5pm **Wednesday to Sunday  
only**  
(last entry 3.50pm)

### **contact details**

Lynne Thomas  
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EH8 8AS

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