

dynamic earth enterprises ltd

job advert

SUMMER SEASON VISITOR SERVICES GUIDE (Full time and Part time positions available)

SUMMARY

We are currently recruiting for summer seasonal staff to work from the end of August until the 29 October 2017 and depending on staffing needs at that time there may be a possibility of this becoming a permanent position.

We are looking for friendly, outgoing and enthusiastic staff to work in our visitor attraction working up to 5 days per week including some weekends. These positions are to assist within the exhibition guiding visitors through their journey, presenting factual scientific information whilst engaging with visitors to meet Visit Scotland's 5 star standards.

MAIN DUTIES

- Welcome and orientate guests throughout the tour,
- Present factual information on earth sciences to groups of visitors which accurately represent and brings to life key messages within the exhibition,
- Handle customer enquiries and complaints in an efficient and friendly manner applying a very proactive customer focused approach,
- Maintain a high standard of punctuality and personal appearance,
- Ensure that all public areas are tidy and presentable at all times.

PERSON SPECIFICATION

The ideal candidates will be enthusiastic, warm and friendly, with excellent verbal communication skills and a genuine interest in working with people. A positive attitude is essential plus the ability to keep visitors well informed while adhering to operational procedures. An interest in earth sciences would be an advantage but is not essential. Previous experience in working and engaging with the public is also advantageous.

Please apply with a covering letter and CV to Graeme.haldane@dynamicearth.co.uk

CLOSING DATE: 13 August 2017

*Due to the likelihood of us receiving a high volume of applications, only those candidates selected for an interview will be contacted upon application.